

**Title:** How to set Alert Parameters in SolarWinds N-able N-central v11.x for different SNMP Data Types

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**Product Line:** Managed Services Integration Kit for SolarWinds N-able N-central v11.x

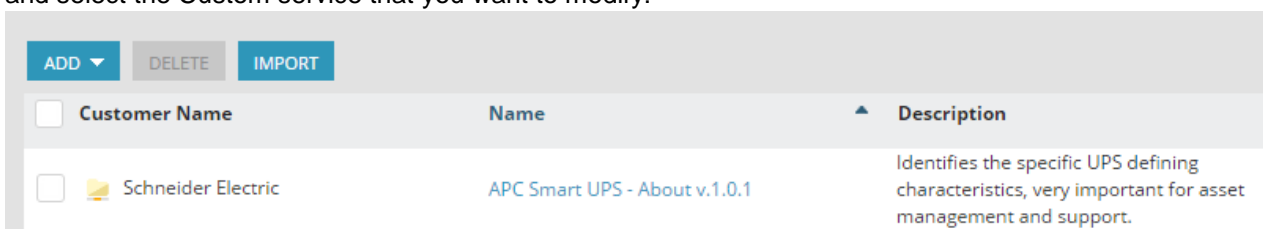
**Environment:** APC Smart-UPS® and SolarWinds N-able N-central v11.x

**Resolution:**

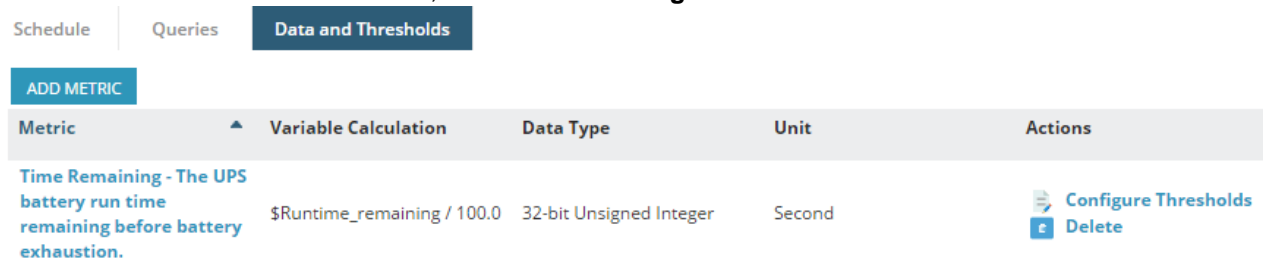
The SNMP Metrics catalog available on the [APC website](#) describes the SNMP Data Types of the OIDs included in each of the Managed Services Integration Kits.

The following procedure describes how to set Alert Parameters for different SNMP Data Types from APC Smart-UPS, using the SolarWinds N-able N-central v11.x RMM Integration.

1. In the N-able N-central v11.x web interface, go to **Administration > Service Management > Custom Services** and select the Custom service that you want to modify:

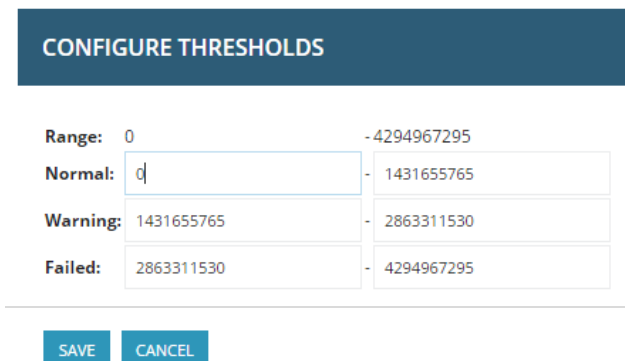


2. Go to the **Data and Thresholds** tab, and click the **Configure Thresholds** link:



3. The Smart-UPS will return OID data types as Boolean, integer, decimal, percentage and string. The OID configuration is predefined per SNMP data type, and does not need to be modified.

To set the alert threshold(s), the N-central alert rule logic will display the Configure Threshold pane:



The configuration pane can only accept numeric values and hence supports SNMP data types indicated as **Numbers** in the SNMP metrics catalogue available on the [APC website](#).

In the N-central dashboard, you can view polled values from custom services including from those OIDs that do not have alert rules configured. For more information on configuring notifications for threshold violations, see the **Managed Services Integration Kit - Installation and Configuration Guide for SolarWinds N-able N-central** available on the [APC website](#).