Easy-UPS SRV firmware upgrade

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Power on the UPS

If the UPS is OFF (its display is completely off) plug the power cord to the input socket of UPS, and wait a moment for the UPS to enter STANDBY mode. In standby mode, the output is off.

Plug in the power cord

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Firmware Upgrade

Refer to the table below to select the correct firmware accordingly.

Model	SKU	firmware file
India RACK	SRV3KL-IN	36-002656-01s1.mot
Global RACK	SRV3KRA, SRV3KRA-TW,SRV3KRI, SRV3KRI-AR, SRVS3KRI, SRV3KRI-TW	36-002449-03s1.mot
Global Tower	SRV3KA, SRV3KA-TW, SRV3KI, SRVPM3KIL, SRV3KI-AR, SRV3KI-BR, SRVS3KI, SRV3KI-TW, SRVPM3KIL-AR, SRVPM3KIL-BR, SRVS3KI-AZ, SRVSPM3KIL	36-002287-05s1.mot

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Firmware Upgrade

3.1.Extract the compressed package "Update firmware and software" with password: 111 in the computer. Use the supplied RS-232 cable to connect the UPS and the Computer.	3.2.Double click `UPSReflashTool v00.09.exe` in folder of UPSReflashTool to run the software. Select the COM port used in the listbox *Interface:* `COM3`	3.3. Click the `File` button to select the firmware (*.mot) and click "open" button to open the firmware file.	3.4.Click the `Update Firmware` button to update the firmware. After the firmware update success, the following figure will be show. Click OK to finish the updating.
	Note: Before start the firmware updating, please check if the COM port is used by other software (for example: monitor software), if so, you must stop the agent service of monitor software.		Note: If the process don't success, please back to step 5 to retry 1~2 time. The firmware update progress will cost about 3 minutes.
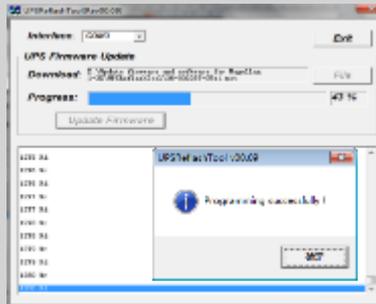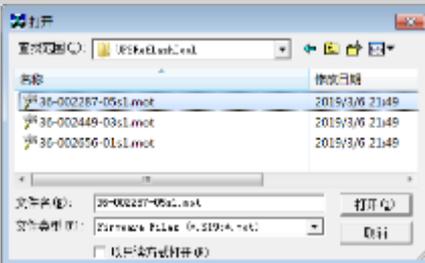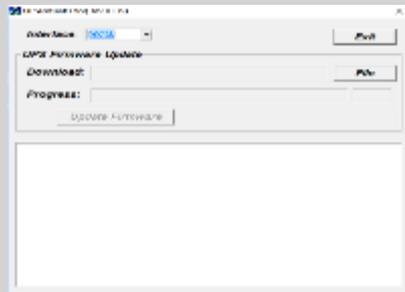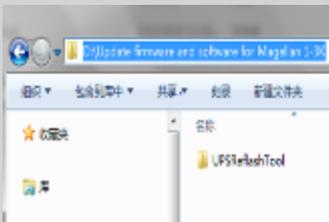
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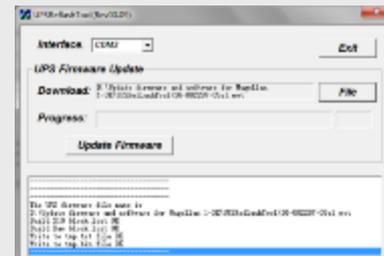
Version Check

Refer to the table below, to check the firmware version:

Model	SKU	firmware version
India RACK	SRV3KL-IN	**00.4**
Global RACK	SRV3KRA, SRV3KRA-TW,SRV3KRI, SRV3KRI-AR, SRVS3KRI, SRV3KRI-TW	**00.4**
Global Tower	SRV3KA, SRV3KA-TW, SRV3KI, SRVPM3KIL, SRV3KI-AR, SRV3KI-BR, SRVS3KI, SRV3KI-TW, SRVPM3KIL-AR, SRVPM3KIL-BR, SRVS3KI-AZ, SRVSPM3KIL	**00.9**

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Version Check

4.1.After firmware was updated, Press [↵] button and press [∨] 2 times.	4.2.Press the [↵] then go to "UPS" menu, navigate between the menu options.	4.3.The firmware version is 00.9. If not, the upgrading may be failed or not executed.	4.4.Press [Mute / Esc] 2 times to return to the initial status.

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