

Installing firmware update with Spanish language support on PM5350 using DLF3000 3.3 v2

This tutorial will demonstrate how to update the firmware of PM5350 meter using DLF3000 software and serial communication.

You will need:

- PM5350 meter
- A computer with a serial port
- EGX or RS485 serial port adapter
- Cables for connectins
- “PM5350_OS_2_02_3_B181-Release” Operating System and “PM5LL20100000_ESP_CN” Language firmware (.fw) files
- DLF3000 PC software

BEFORE YOU BEGIN THE DOWNLOAD PROCESS, ENSURE THAT WHILE THE DOWNLOAD AND FIRMWARE UPDATE ARE IN PROGRESS, THERE ARE NO INTERRUPTIONS TO THE COMMUNICATIONS, OR THE POWER SUPPLY TO THE METER, THE RS485 ADAPTER OR THE COMPUTER

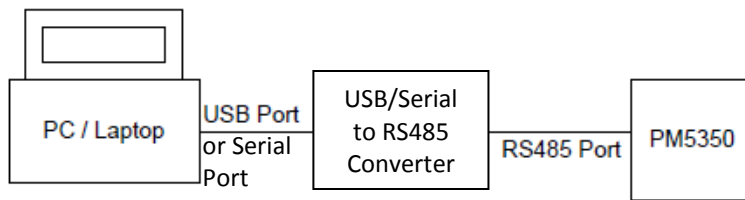
DANGER: HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH

USE EXTREME CAUTION WHILE CONNECTING THE COMMUNICATIONS WIRES TO A LIVE METER. WEAR PROPER PERSONNEL PROTECTION EQUIPMENT (PPE) AND MAKE SURE YOU DO NOT TOUCH/SHORT-CIRCUIT ANY LIVE LINES.

Performing a proper download and update process requires a level of competency on working with hardware and software tools. If you believe you are not confident in performing the update by yourself, please contact Schneider technical support for help.

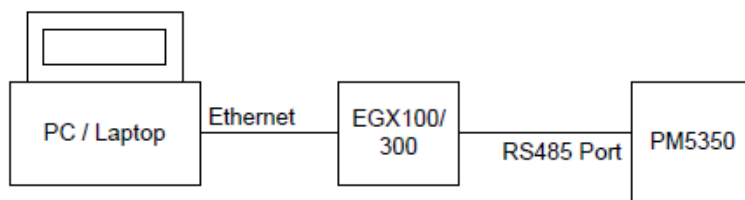
The firmware update process will take typically around 20 minutes, but may vary. During this update, the meter will not record any energy data. After the update, the meter will retain the previously accumulated energy data and will continue measurements once it is up and running.

Quick wiring diagram:



SERIAL CONNECTION

Please refer to User's guide for specific comms wiring details.



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DLF3000 installation steps:

It is essential that your meter has a tested and verified RS485 serial or ethernet connection (via EGX Gateway) to a computer prior to running this procedure. If your device does not have this setup. You must obtain this before proceeding.

1. Unzip DLF3000 (.zip) file into an empty directory
2. It will create a folder called "DLF3000", Go into this folder and locate the filename "DLF-3000 v3_3 v2.exe". Double click this file to begin the software installation.
3. The software will prompt you to Select a location. Complete the selection and Allow the software to completely install. You must reboot the computer after installation.
4. After install a new directory will be created in the location you selected. Navigate to this folder and click the "DLF3000.HLP" file.
5. DLF3000 help file has a complete step by step procedure for downloading the meter device. You only need to select the option corresponding to how your device is connected. On the start page, There are (2) buttons each one is a complete separate tutorial walkthrough for an ethernet connected device as well as serial device.
6. Follow these instructions to complete your download OR you may follow the below tutorial to download through serial communication.

Connect the PM5350 meter communications port to the RS485 serial adapter. Connect the RS485 adapter to appropriate serial port of your computer and power on the meter and the adapter.

Make sure the meter's communication is configured as under:

Protocol: Modbus

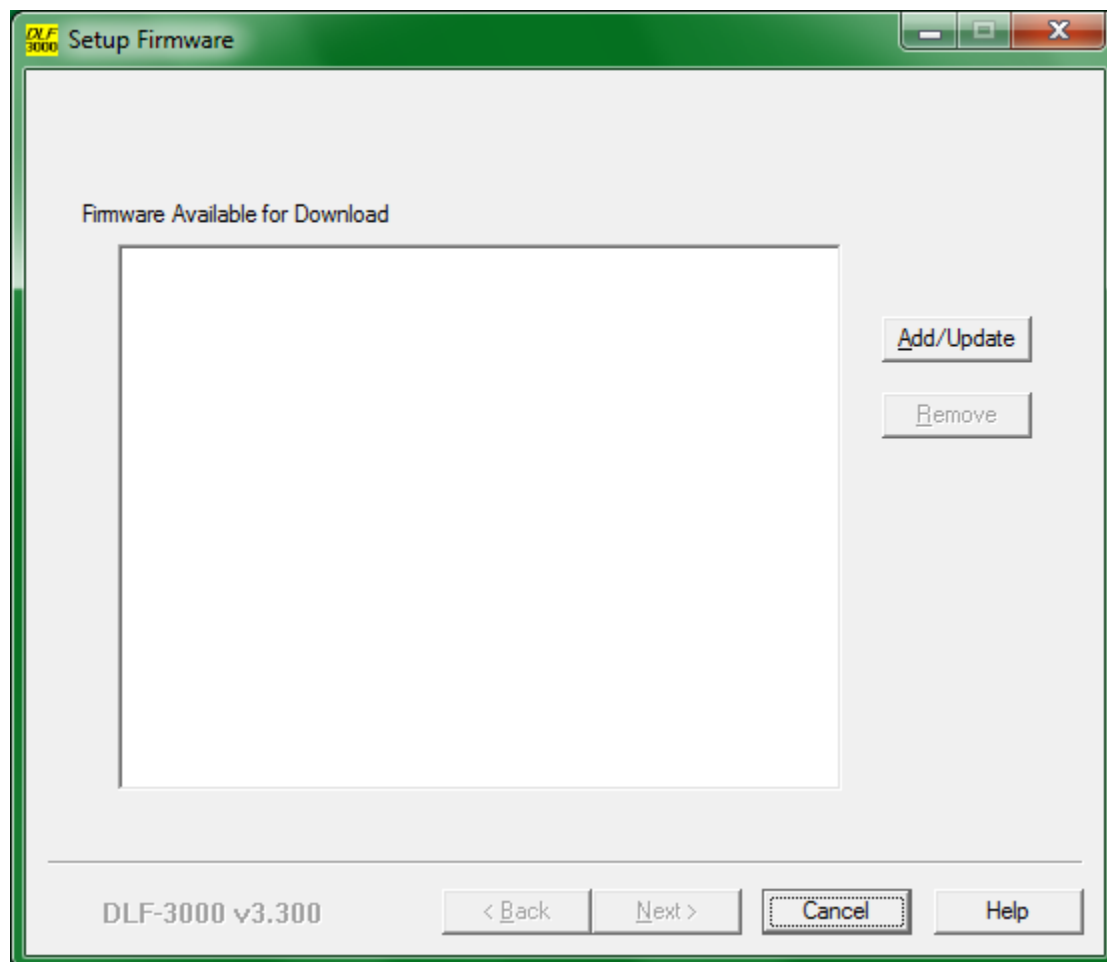
Address: <Respective device address>*

Baud Rate: 19200

Parity: Even

* For every device that is daisy-chain connected for simultaneous firmware download, make sure each of them has a unique "Address" in its communication configuration. For our example, we will connect a single meter and set its "Address" as 1.

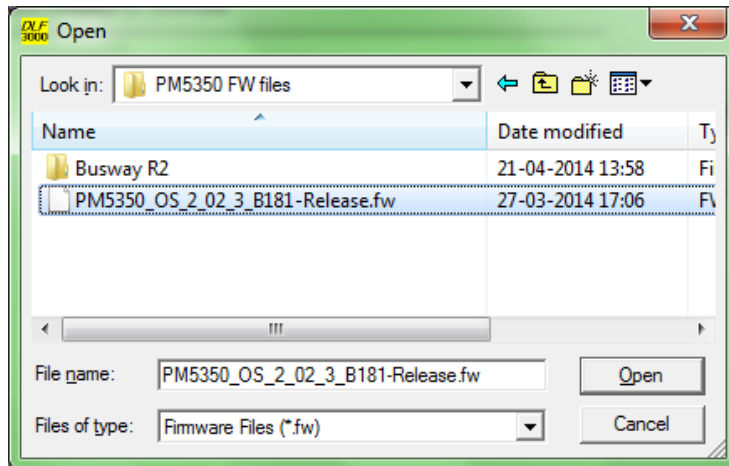
On your computer, open the DLF3000 program. The following window appears:



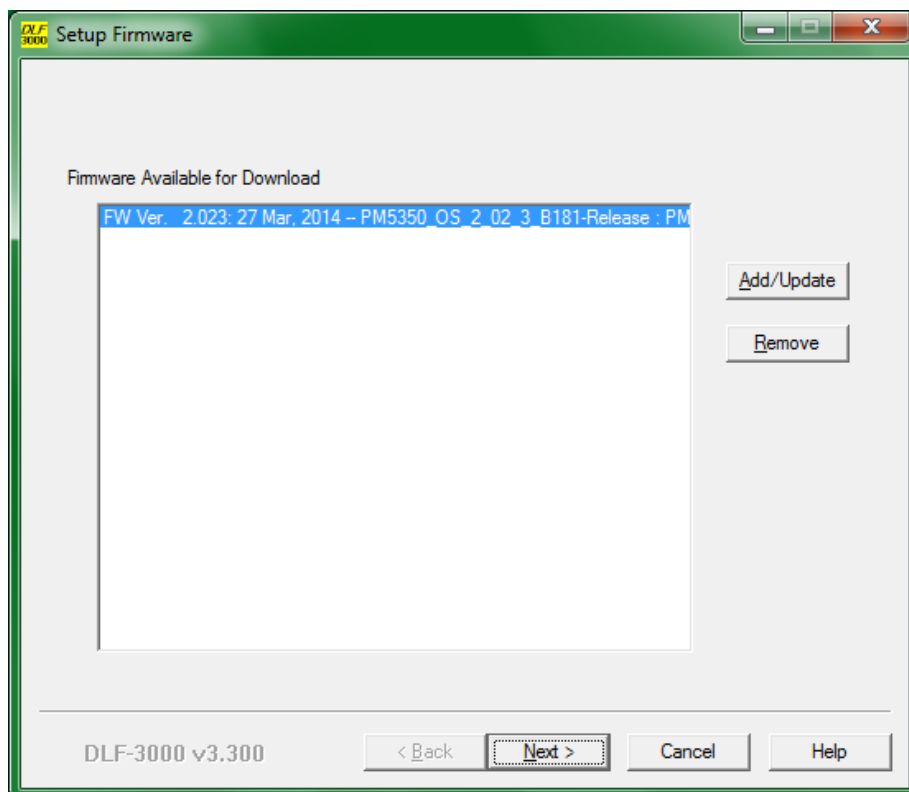
Click on the "Add/Update" button.

In the window that pops up, locate and select the appropriate firmware (.fw) file and click on “Open”

Below and subsequent screen-shots show the selection and update process of the Operating System firmware file. Once the Operating System update process is complete, the same process is to be repeated from the beginning and the appropriate Language firmware file is to be selected at this stage

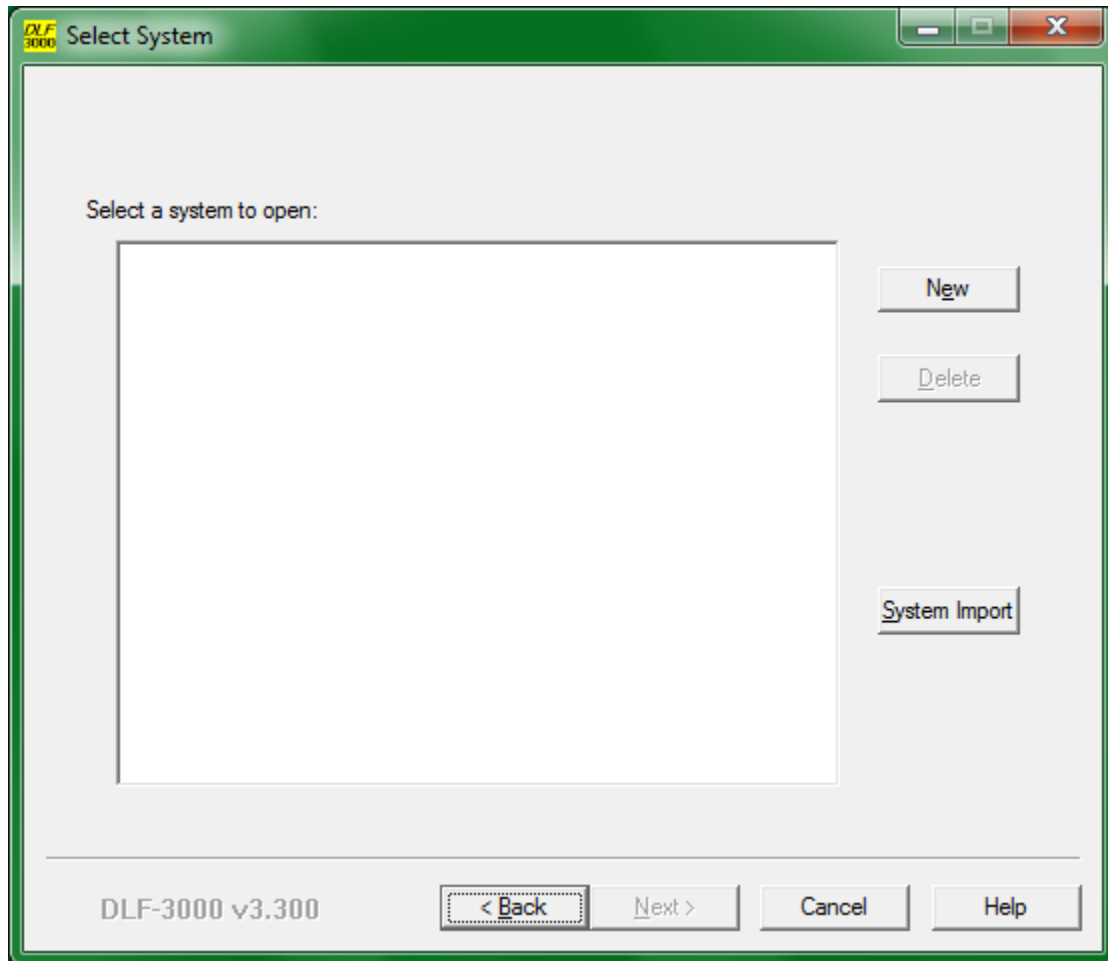


The firmware gets added in the list as shown below:

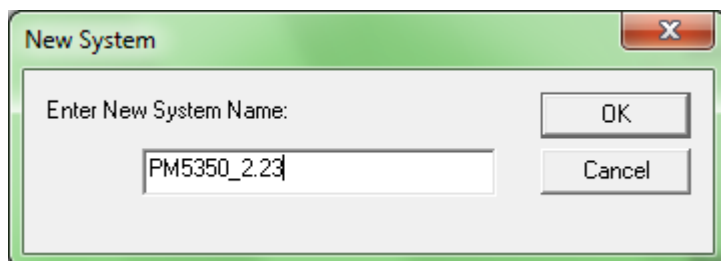


Now click on “Next”

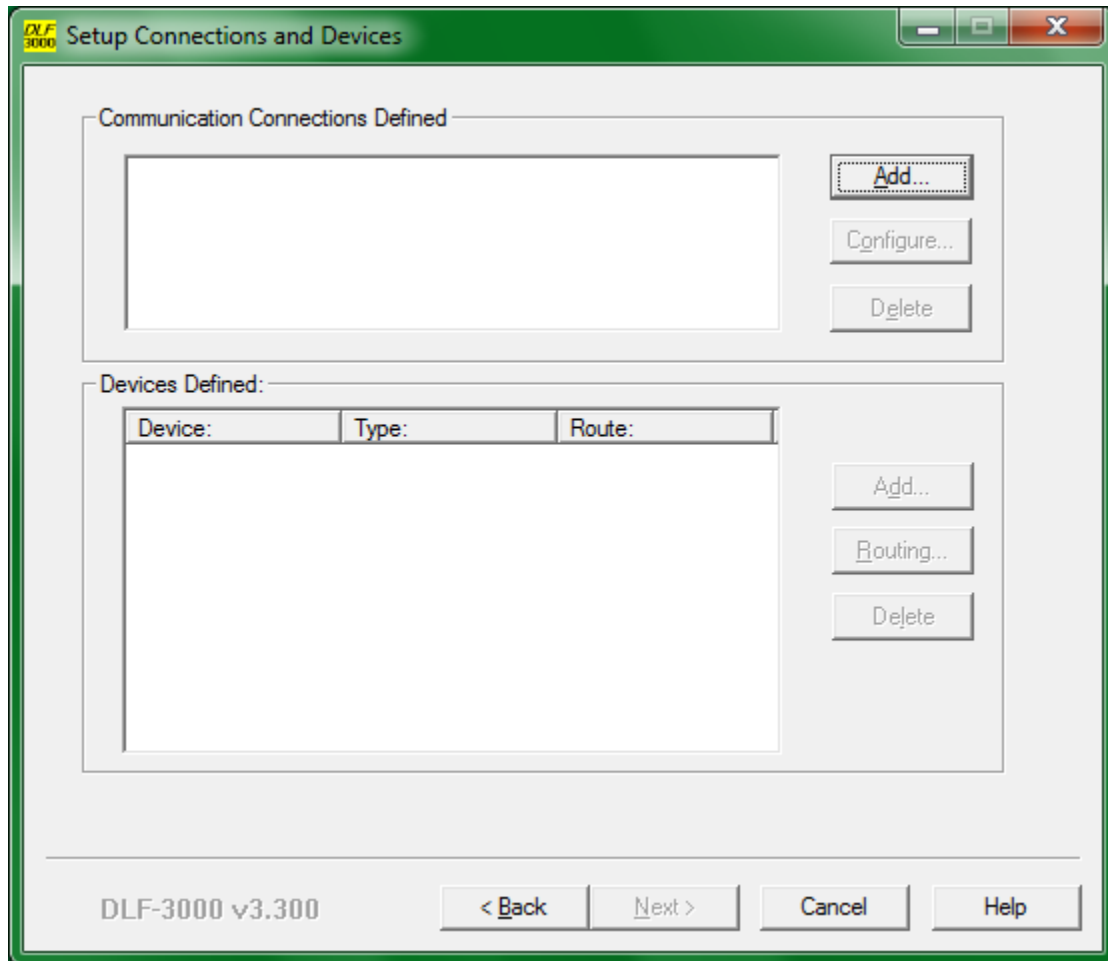
In the next window, click on “New”



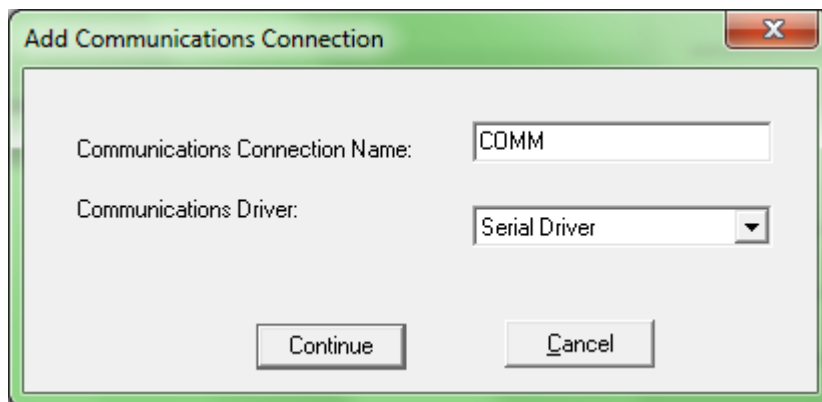
Under *Enter New System Name*, type a name of choice and click “OK”



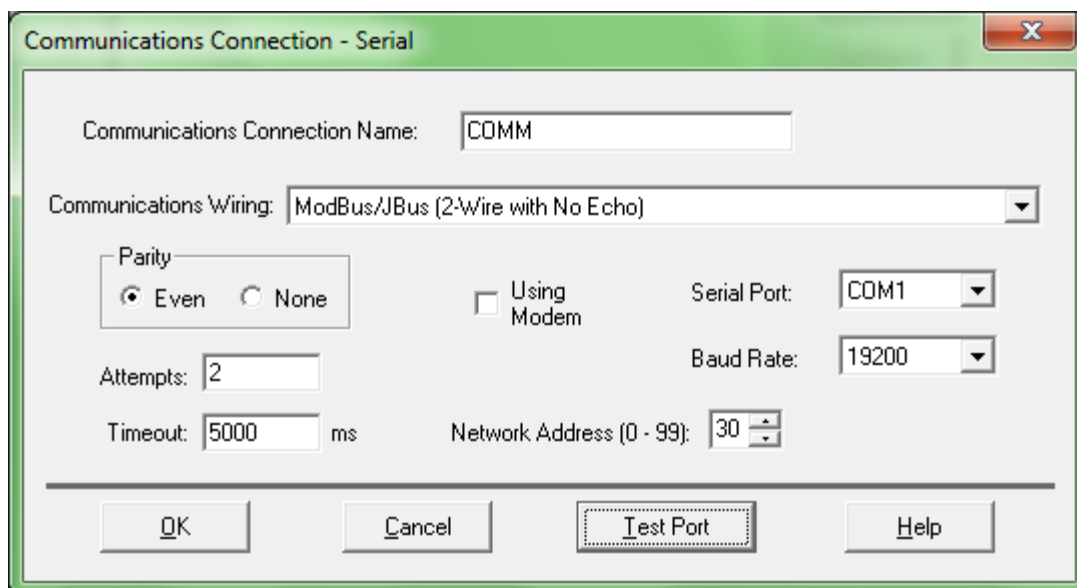
In the following window, click on “Add”



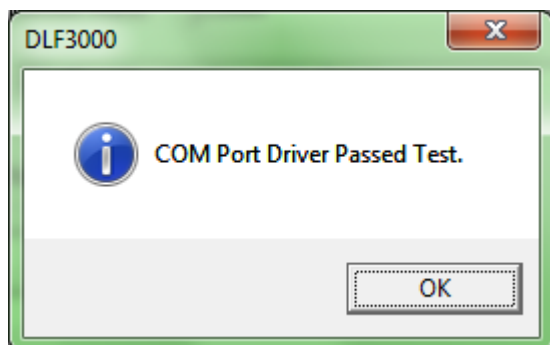
Enter a *Communications Connection Name* of choice, for *Communications Driver* select “Serial Driver” and click “Continue”



In the next window, set the fields as shown below, selecting the appropriate *Serial Port* according to your configuration:

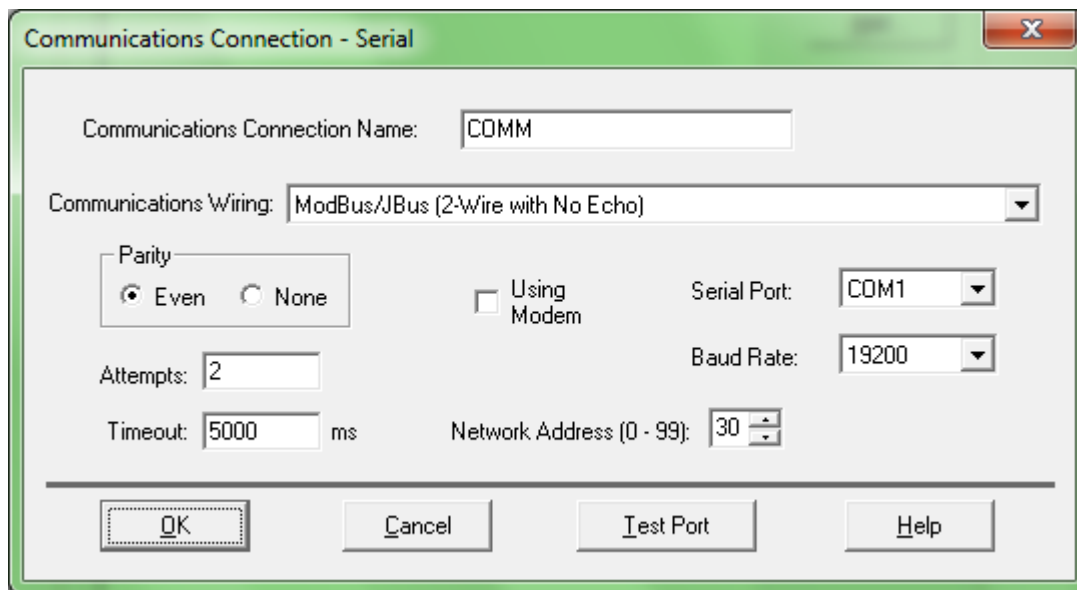


Once the fields are set as required, click on "Test Port"

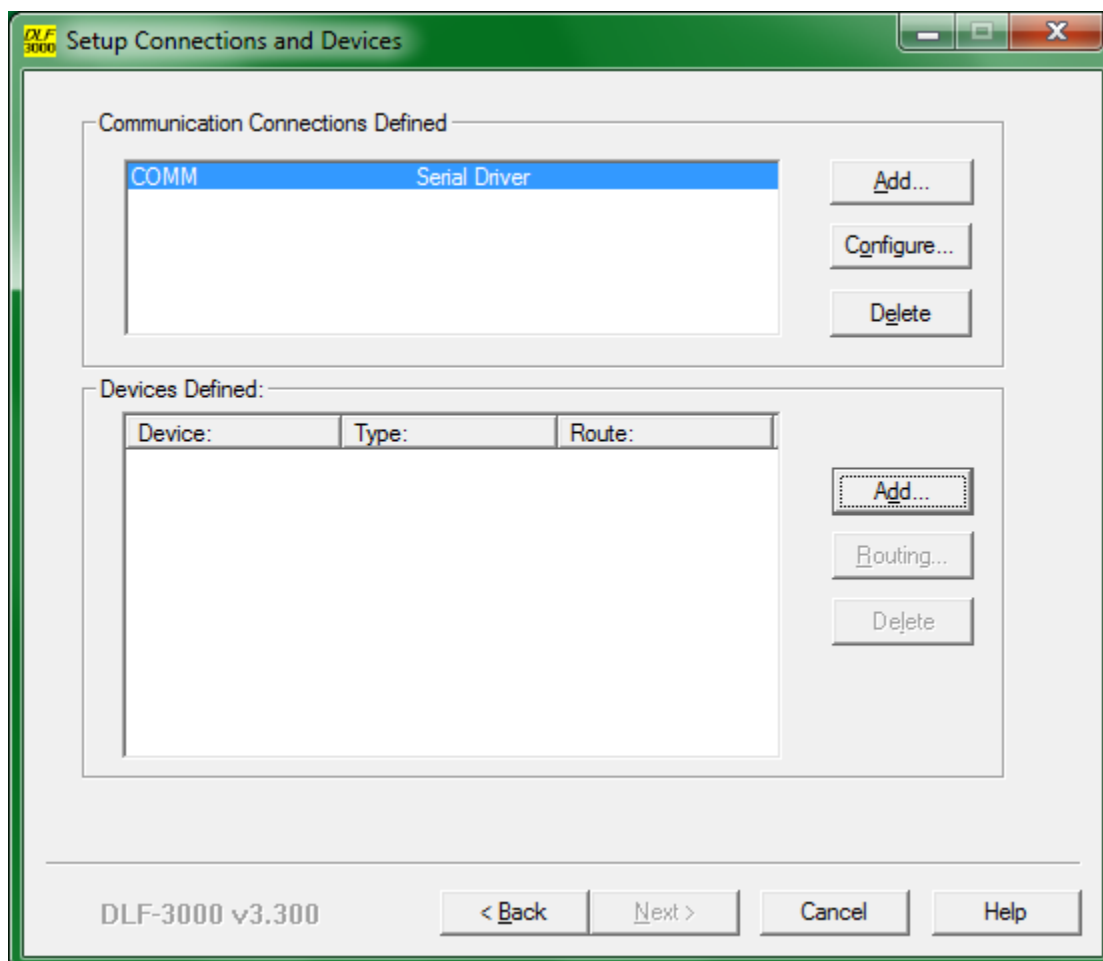


If a message as above is displayed, then your serial port configuration is correct. If not, select the correct serial COM port and try again.

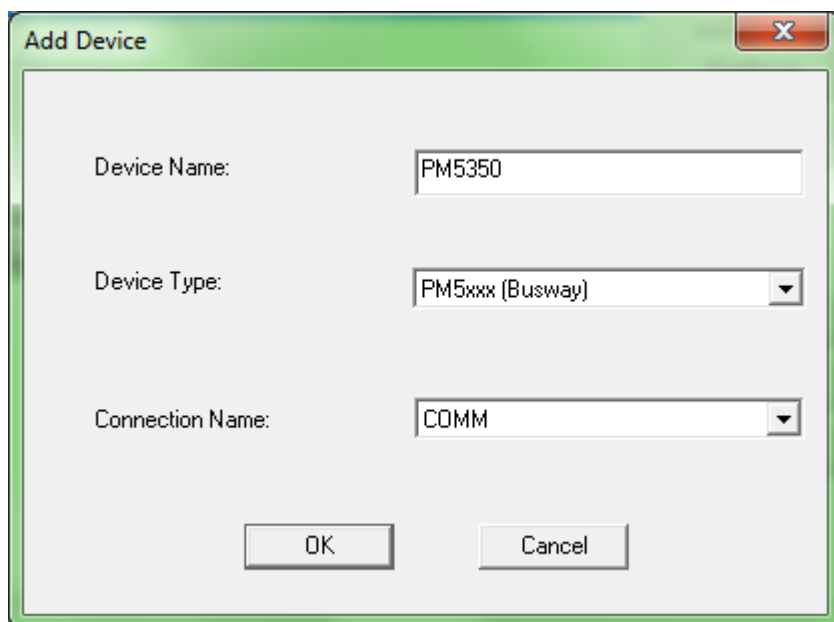
When you get the right COM port, click on “OK” as shown in the below window:



In the window that follows, in the *Devices Defined* section select “Add”

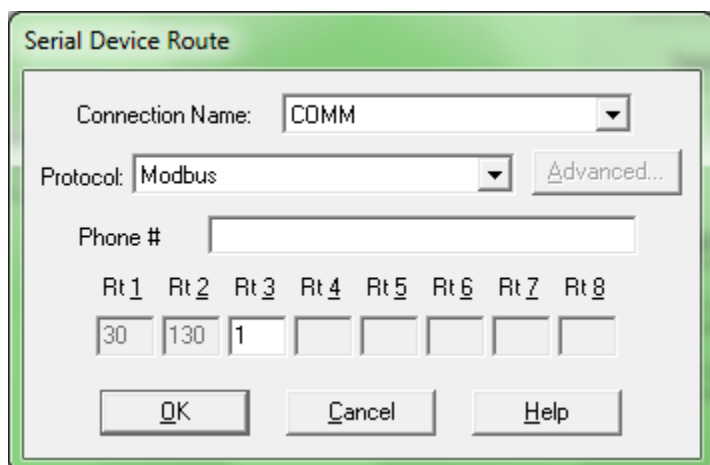


In the pop-up, type a device name of choice, set the fields as shown below, and click “OK”:



The "Add Device" dialog box has a green title bar with a close button. It contains three input fields: "Device Name" with the text "PM5350", "Device Type" with a dropdown menu showing "PM5xxx (Busway)", and "Connection Name" with a dropdown menu showing "COMM". At the bottom are "OK" and "Cancel" buttons.

In the next window, under “Rt 3” set the “Address” of the connected device, select other values as shown and click “OK”:



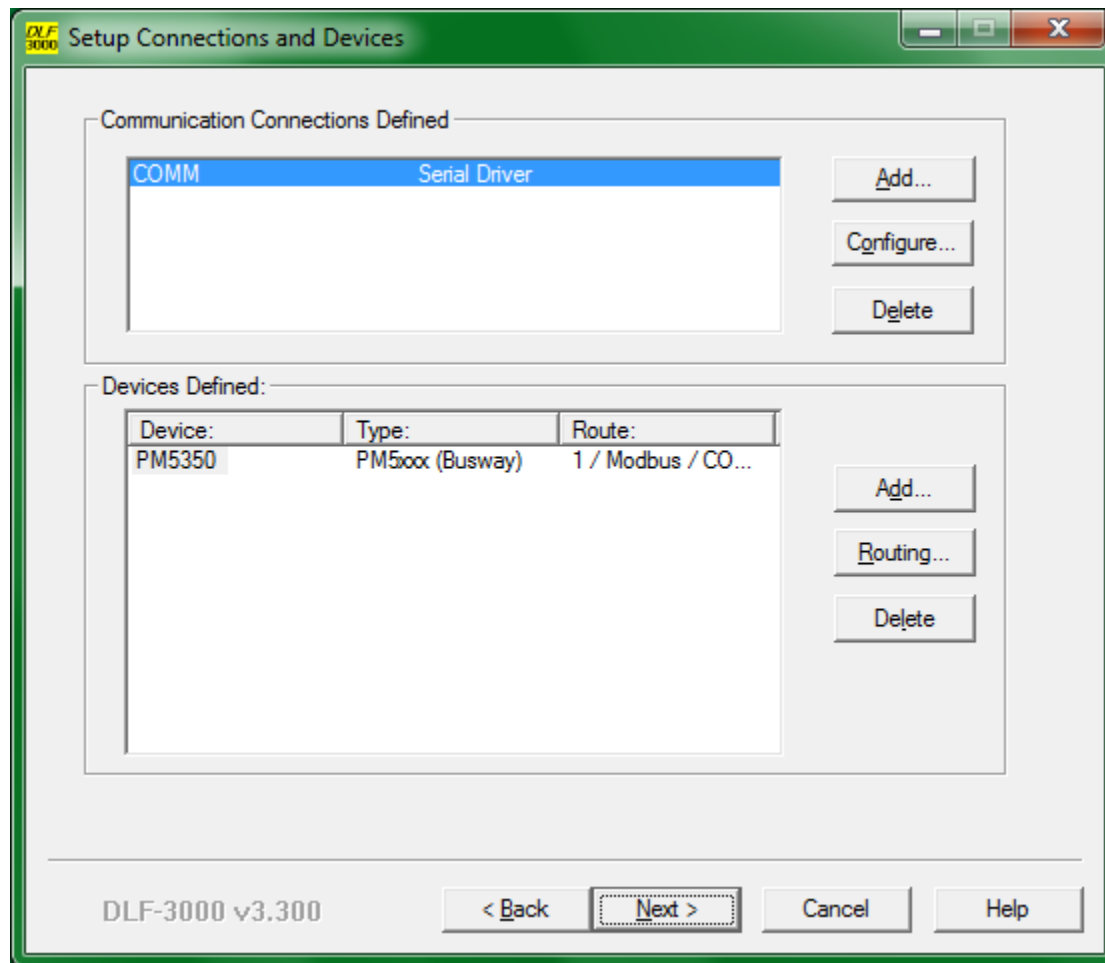
The "Serial Device Route" dialog box has a green title bar. It contains a "Connection Name" dropdown menu showing "COMM", a "Protocol" dropdown menu showing "Modbus" with an "Advanced..." button next to it, and a "Phone #" input field. Below these are eight "Rt" labels (Rt 1 through Rt 8) each with a corresponding input field. The values in the input fields are: Rt 1: 30, Rt 2: 130, Rt 3: 1, Rt 4: (empty), Rt 5: (empty), Rt 6: (empty), Rt 7: (empty), Rt 8: (empty). At the bottom are "OK", "Cancel", and "Help" buttons.

Repeat the above three steps for every device that is daisy-chain connected for simultaneous firmware download. Make sure each of them gets a unique “Device Name” & respective “Address” according to the configuration of meters connected.

For example, if you have daisy-chained 3 meters together with unique addresses 1, 2 & 3; repeat the above three steps 3 times, each time setting values as under:

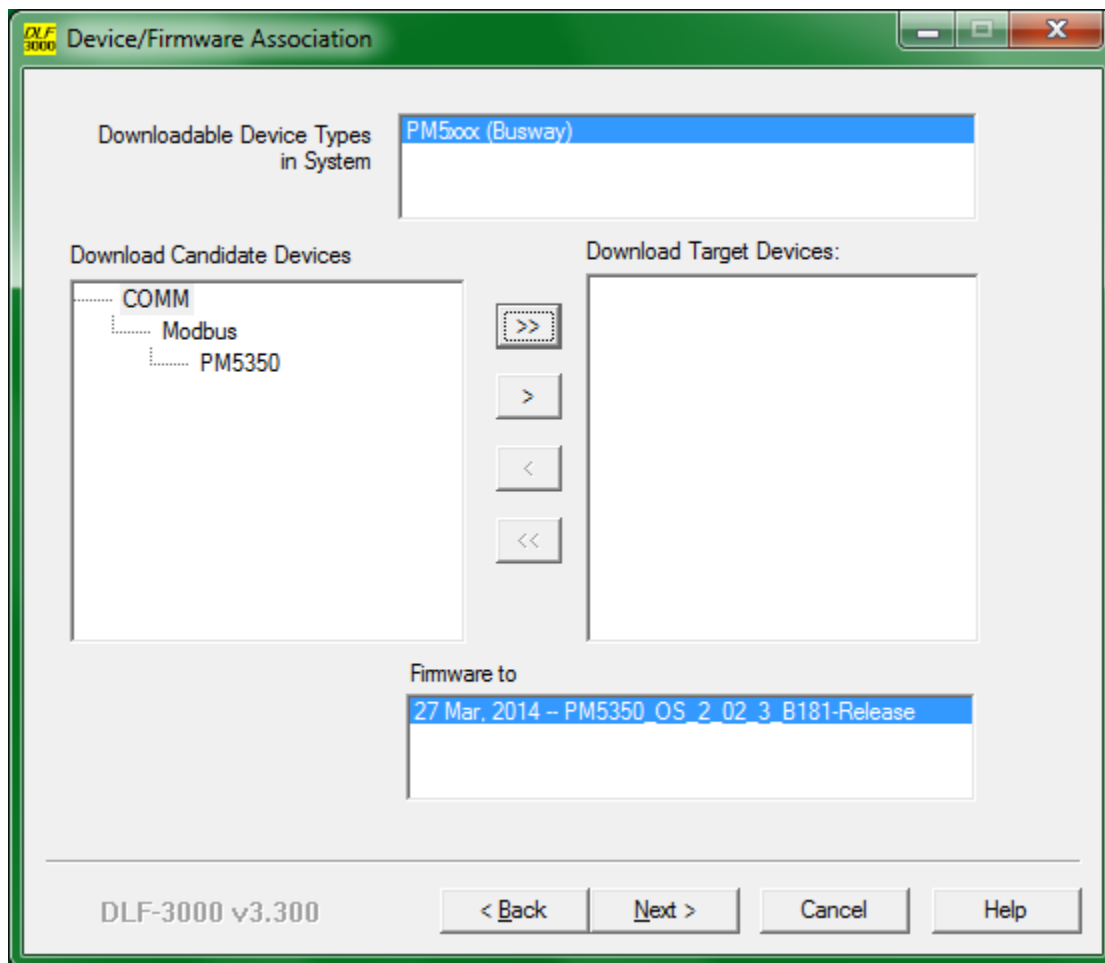
Device Name: PM5350_1; Rt 3: 1
Device Name: PM5350_2; Rt 3: 2
Device Name: PM5350_3; Rt 3: 3

In this example, we have configured only one device. All the configured devices will be listed under the “Devices Defined” section shown below.

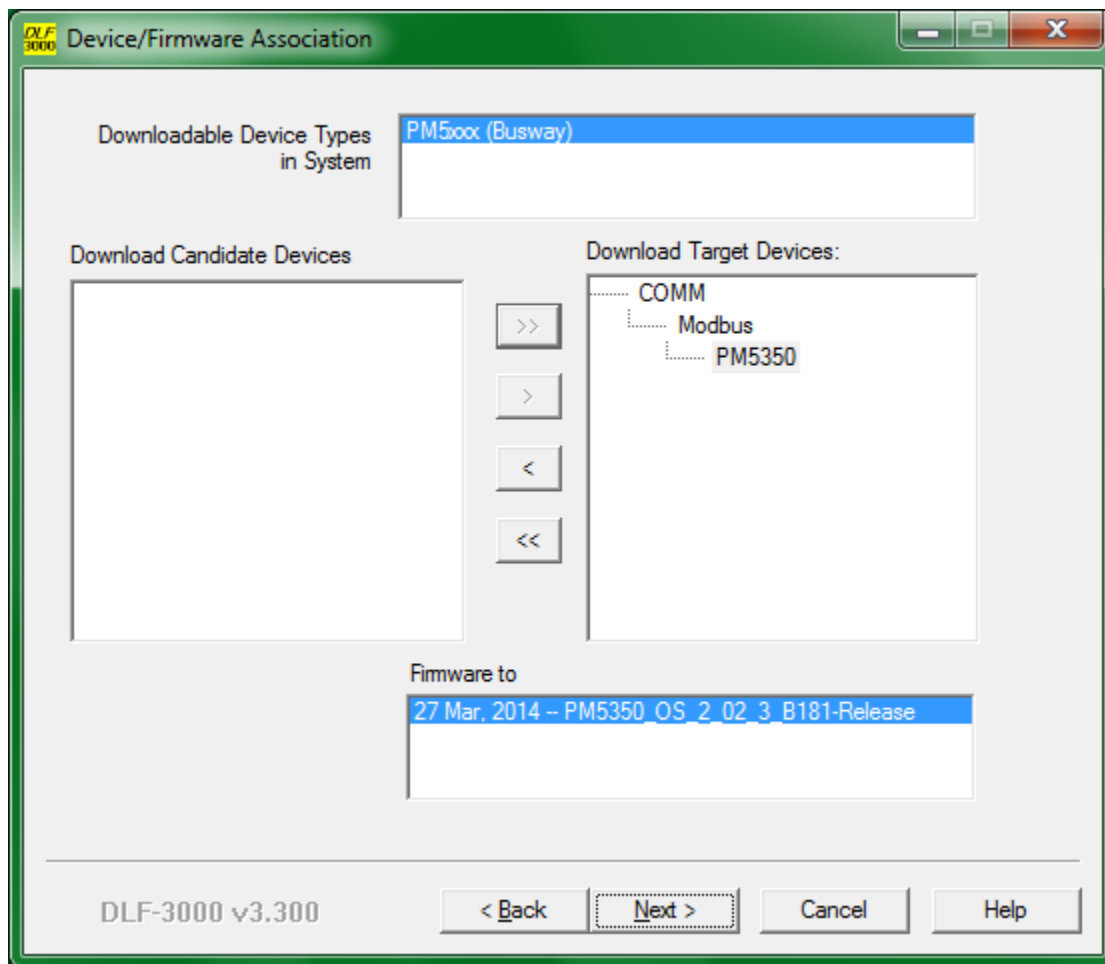


Now click on “Next”

In the following window, under *Download Candidate Devices* select your Communications Connection Name (which was set as “COMM” earlier in this tutorial) and then click on the “>>” button

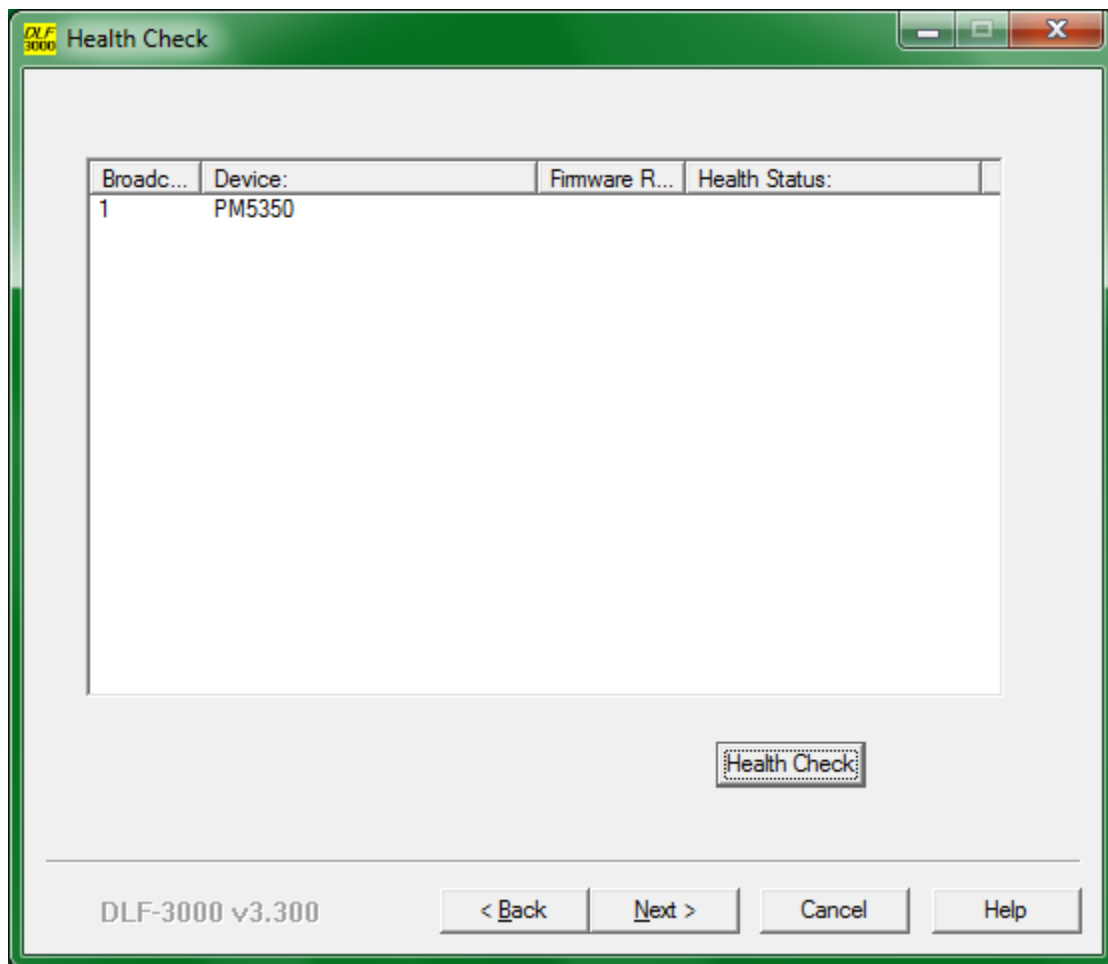


The contents should move to the *Download Target Devices* section now, as shown below:

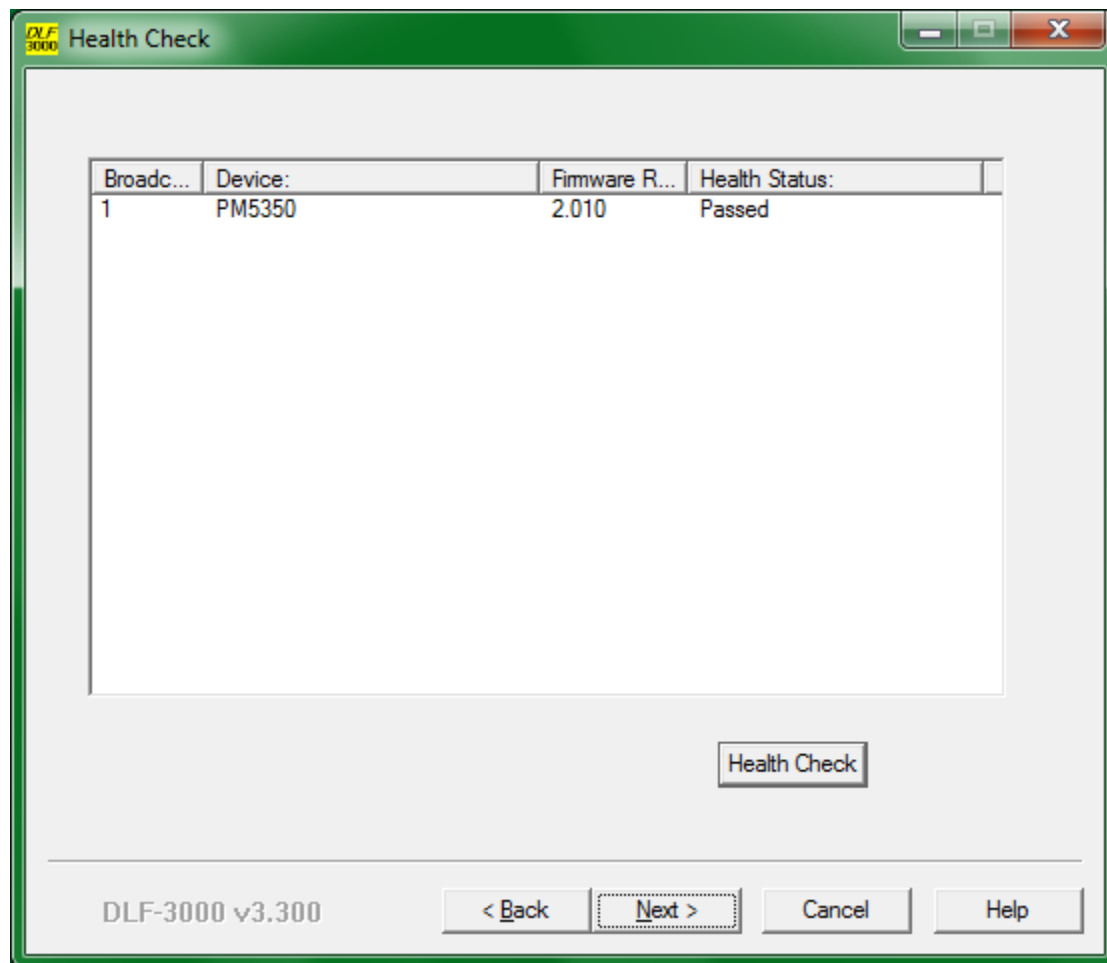


Click on "Next" to go ahead

In the health check window that appears, click on the “Health Check” button



If everything has been configured correctly, the communications is running and the meter is responding as expected, you should get the currently installed Firmware Revision number and a *Passed* message in the *Health Status*, as shown below:

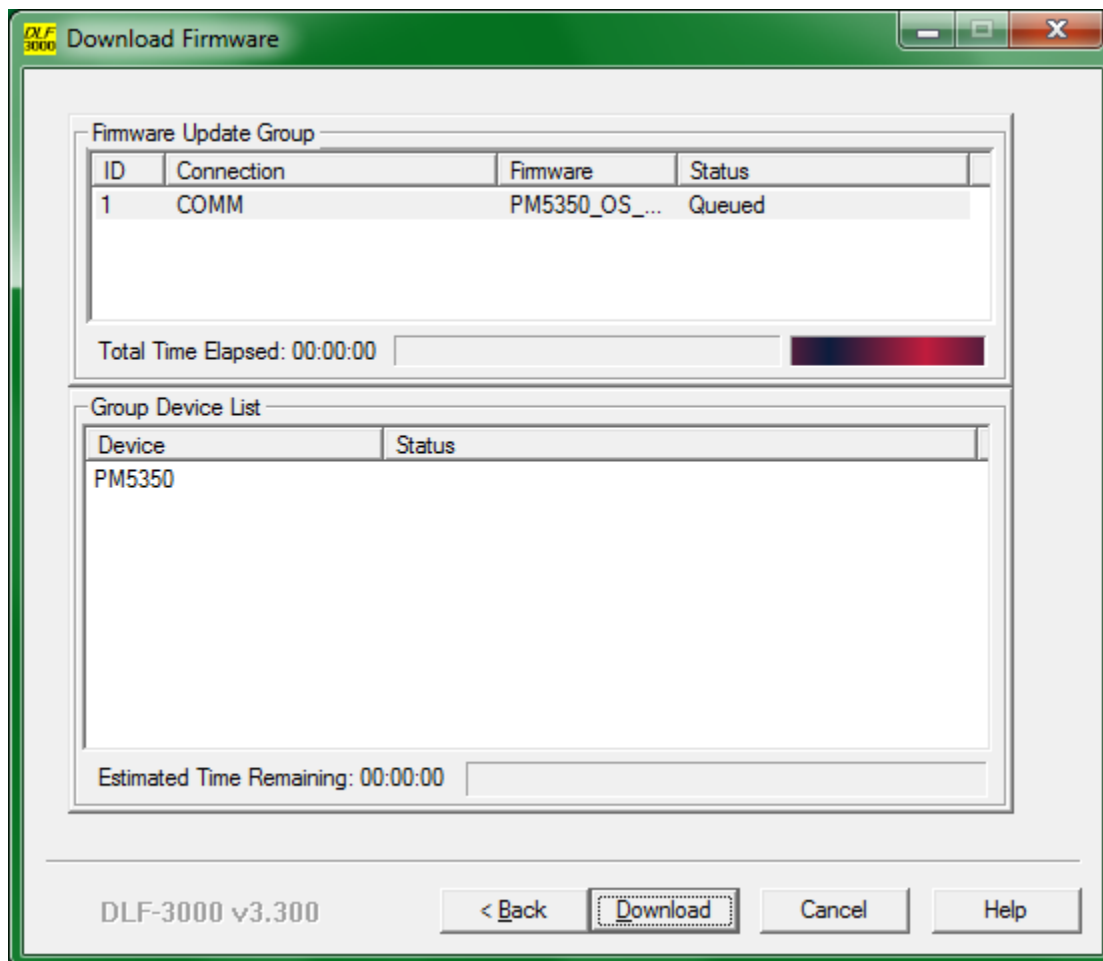


If you get an error in this stage, please go back to previous steps to check for incorrect configurations and/or check the wiring and the supply to the meter and the adapter

Once the health check is passed, the meter is ready to accept the firmware update

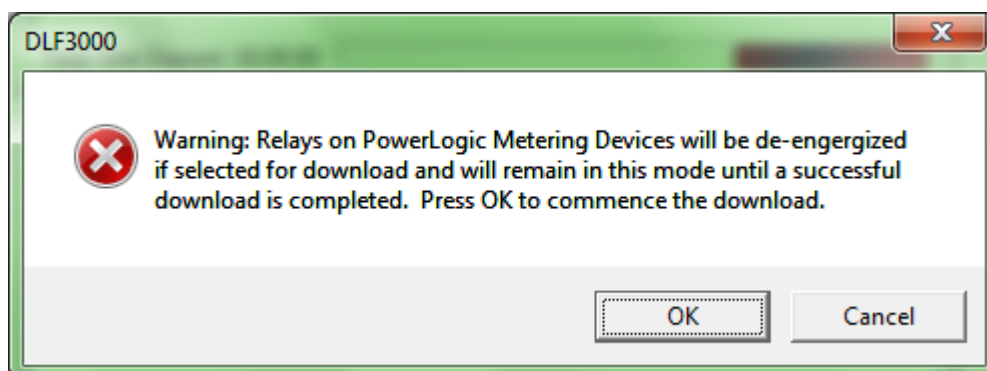
Click on "Next" to continue

The download window is described below:



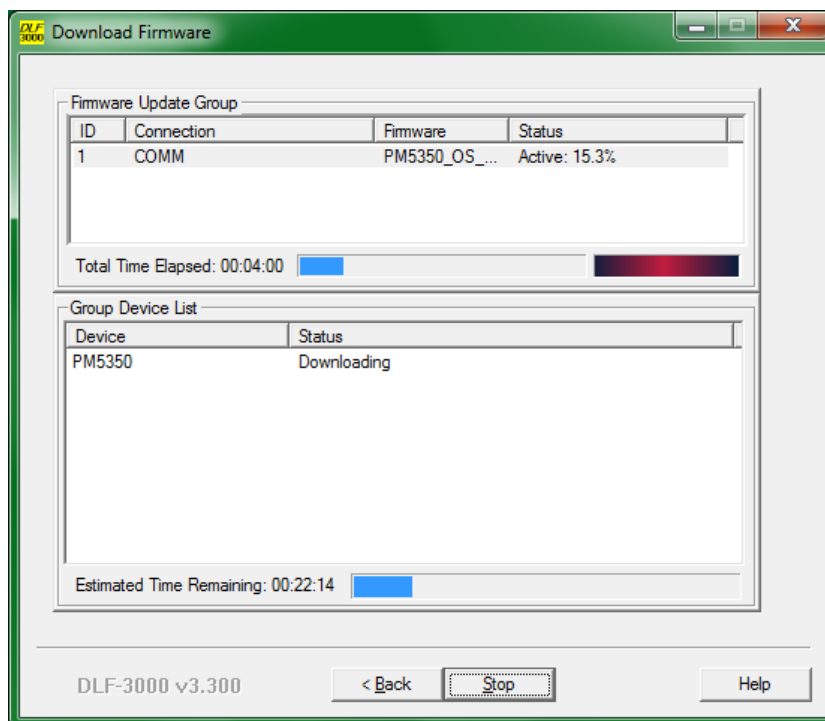
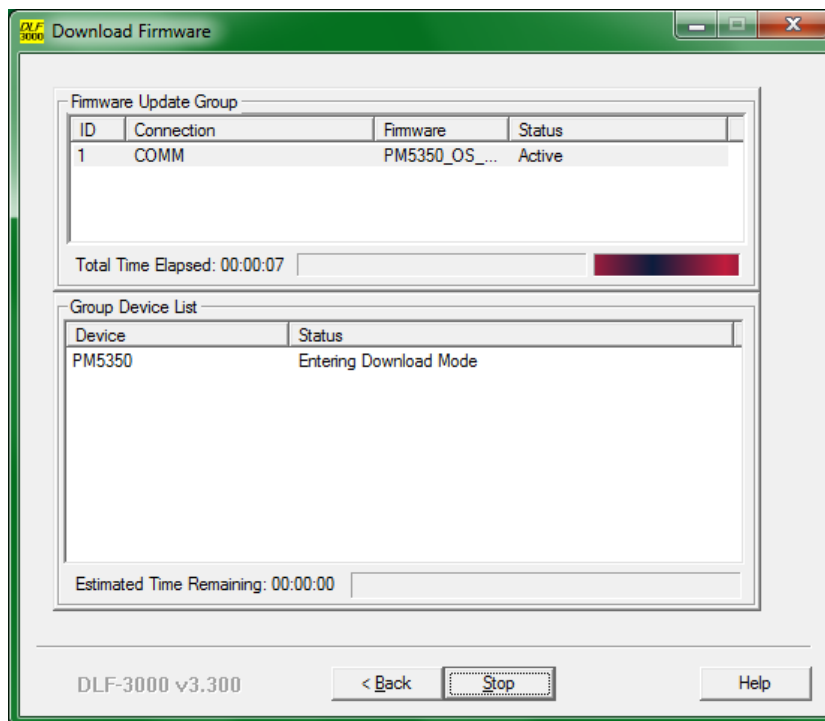
Click on the “Download” button to initiate download process

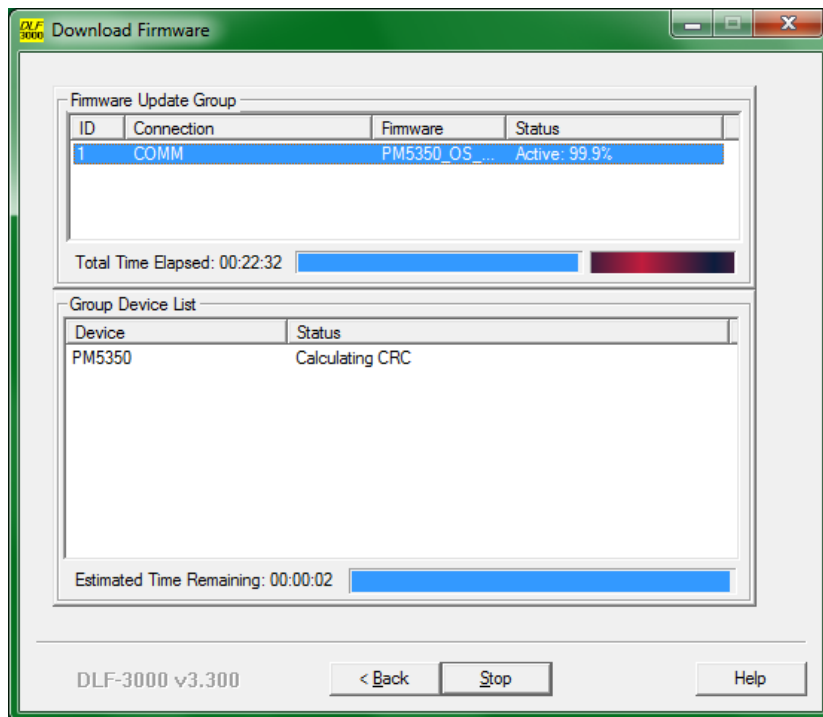
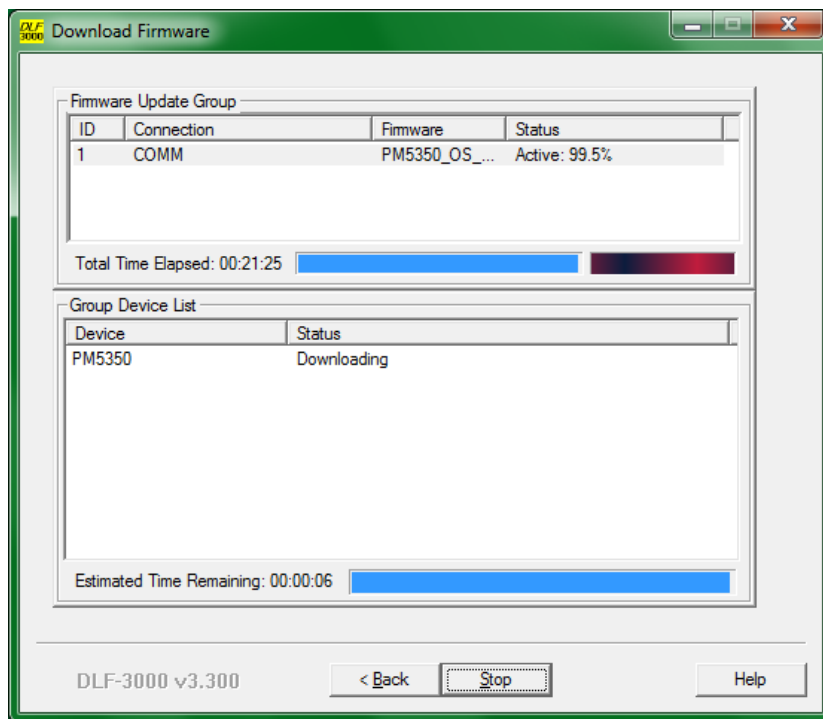
A warning as described below appears which tells you about the de-energized status of relays

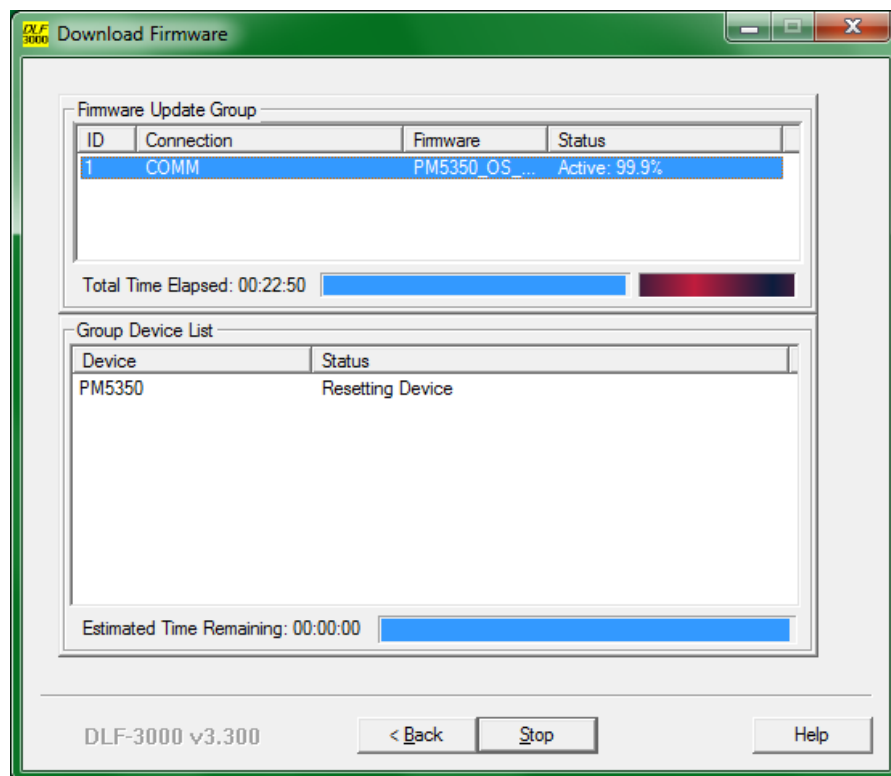


Click “OK” to begin the download

As the download starts, the PM5350 meter will go into OS download mode and information regarding the ongoing download can be seen on the screen of the meter, as well as in the window below:

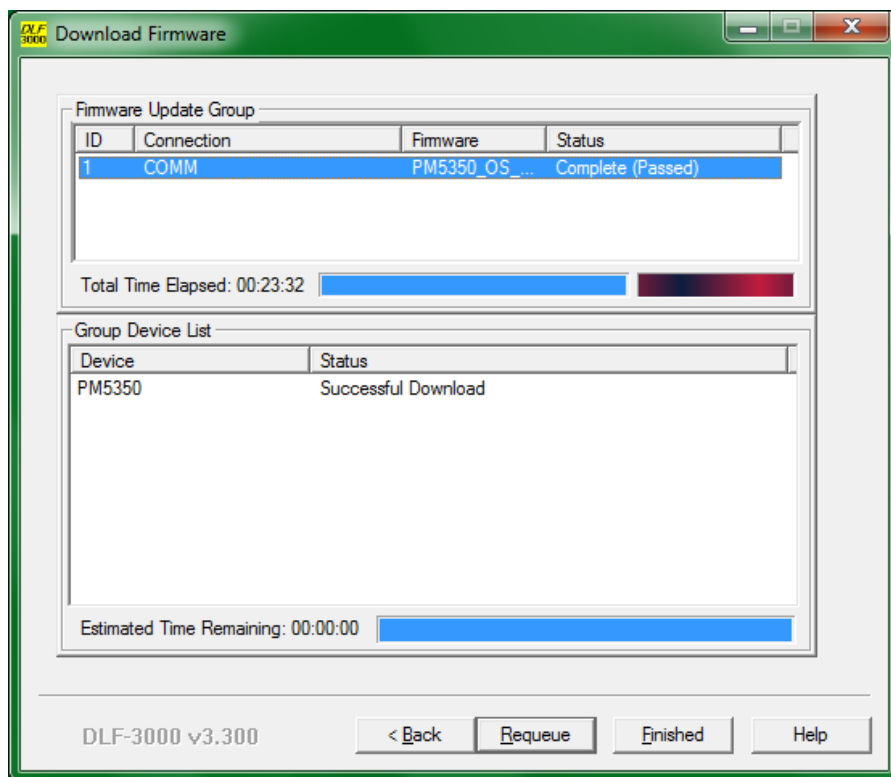






At this stage, the meter will restart

When you get the following status in the Download Firmware window, the meter has been successfully updated with the selected firmware and is ready for use



You may connect another meter and click on “Requeue” to repeat the update process, or you may click on “Finished” and exit the program

The DLF3000 can be accessed again to repeat the download process.

For updating the language file, repeat the same process above and select the appropriate .fw file at the initial stage.

Once you have used the DLF3000 on a computer and created a download profile using the above steps, you can run the DLF3000 anytime and select the same profile to repeat the firmware update process for PM5350. This way you do not need to go through setting all the parameters every time you run the software.